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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am writing out of concern that AT&T and their industry lobbying arm will take away the competition that is critical to development of technology and services in the San Francisco Bay Area.

I have been a customer of both AT&T and Sonic.net DSL, and now use Sonic's fiber services.

The customer service experience could not have been more stark: AT&T was slow and non-responsive, while Sonic has excelled in taking care of my needs.

I understand why AT&T would like to reduce competition. But if the free market is to succeed and if the FCC is to be considered as more than a mechanism of regulatory capture for would-be monopolists, this cannot be permitted to happen.

Please take this message as the genuine opinion of an actual customer of both AT&T and one of its competitors.

Matthew Brauer